



High Performance Management

AIM AND OBJECTIVES OF THE PROGRAM:

Program aim:

Defining and aligning the best management practices within the organization. Forming managers in the organization, meaning developing the managerial competences and abilities.

Objectives:

- Understanding what a manager is and does.
- Understanding of the organization's structure and the way in which this affects the manager's work.
- Developing the managerial behaviors: organization, planning, coordination, monitoring.
- Developing the managerial abilities: communication, motivation, delegation.
- Understanding the management of change.

COMPETENCES COVERED:

After attending this training program, the participants will acquire competences in the following fields:

- Organization, Planning, Coordination
- Leadership, Control, Motivation
- Delegation
- Communication
- Ability to manage change

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STRUCTURE AND DURATION OF THE PROGRAM

- > The duration of the program is of **2 consecutive days** per group of participants.
- One day of training comprises 6 hours of effective work, distributed in 4 sessions of 1 ½ h.
- > The daily agenda of the program:

| DAY 1 | DAY 2 |
|--------------------------|--------------------------|
| Session 1: 9.00 - 10.30 | Session 1: 9.00 - 10.30 |
| Coffee break: 15' | Coffee break: 15' |
| Session 2:10.45 - 12.15 | Session 2:10.45 - 12.15 |
| Lunch break: 1+1/2 h | Lunch break: 1+1/2 h |
| Session 3: 13.45 - 15.15 | Session 3: 13.45 - 15.15 |
| Coffee break: 15' | Coffee break: 15' |
| Session 4: 15.30 - 17.00 | Session 4: 15.30 - 17.00 |

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